least three tiers.

WHAT IS CLAIMED IS:

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| 2 | | 1. | A method for referring patients to practitioners said method | |
|---|---------------------------------|--|---|--|
| 3 | comprising: | | | |
| 4 | • | certify | ring a group of practitioners to perform a medical procedure; | |
| 5 | | identii | fying individual patients who wish to receive the procedure; and | |
| 6 | | provid | ling to the identified individual patients a list of certified practitioners, | |
| 7 | wherein those | e practit | ioners who have performed more procedures than others of the | |
| 8 | practitioners | are placed preferentially on the list. | | |
| 1 | | 2. | A method as in claim 1, wherein certifying the practitioners comprises | |
| 2 | training pract | itioners | | |
| 1 | | 3. | A method as in claim 1 or 2, wherein certifying the practitioners | |
| 2 | comprises tes | nprises testing the practitioners. | | |
| 1 | | 4. | A method as in claim 1 or 2, wherein certifying comprises requiring | |
| 2 | that the pract | itioners | have performed at least one procedure. | |
| 1 | | 5. | A method as in claim 1, further comprising removing practitioners | |
| 2 | from the certi | ified gro | oup. | |
| 1 | | 6. | A method as in claim 1, wherein the practitioners are placed into tiers | |
| 2 | based on the | number | of procedures performed and wherein practitioners from higher tiers are | |
| 3 | preferentially | preferentially placed on lists. | | |
| 1 | | 7. | A method as in claim 6, wherein the individual practitioners are | |
| 2 | randomly ordered within a tier. | | | |
| 1 | | 8. | A method as in claim 6 or 7, wherein each tier is defined by a threshold | |
| 2 | number of pr | ocedure | s performed over a selected period of time. | |
| 1 | | 9. | A method as in claims 6 or 7, wherein each tier is defined by the | |
| 2 | aggregate nui | mber of | procedures performed. | |
| 1 | · | 10. | A method as in claim 6, wherein the practitioners are assigned to at | |

| 1 | 11. | A method as in claim 10, wherein the practitioners are assigned to an | |
|---|---|--|--|
| 2 | initial tier when the | by become certified, to an intermediate tier when they treat a first threshold | |
| 3 | number of patients over a preselected time period, and to a higher tier when they treat a | | |
| 4 | second threshold m | umber of patients over the preselected time period. | |
| 1 | 12. | A method as in claim 1, wherein identifying individual patients | |
| | | g names and contact information from individual patients. | |
| 2 | comprises confecun | g names and contact information from individual patients. | |
| 1 | 13. | A method as in claim 12, wherein at least some of the individual | |
| 2 | patients contact the | coordinator in response to solicitations. | |
| 1 | 14. | A method for referring patients to dental practitioners, said method | |
| 2 | comprising: | | |
| 3 | certi | fying dental practitioners to perform a dental procedure; | |
| 4 | info | rming a potential patient population of the availability of the procedure; | |
| 5 | iden | tifying individual patients who wish to receive the procedure; | |
| 6 | prov | viding to the identified individual patients referral lists of certified | |
| 7 | practitioners where | in individual practitioners are preferentially placed on the referral lists | |
| 8 | based on one or mo | ore performance criteria. | |
| 1 | 15. | A method as in claim 14, wherein the performance criteria include the | |
| 2 | number of dental p | rocedures performed over a preselected time period. | |
| 1 | 16. | A method as in claim 14 or 15, wherein the performance criteria | |
| 2 | | g to successful patient outcomes. | |
| | • | | |
| 1 | 17. | A method as in claim 14, wherein informing comprises soliciting | |
| 2 | patients. | | |
| 1 | 18. | A method as in claim 17, wherein soliciting comprises advertising in | |
| 2 | print and/or electro | nic media. | |
| 1 | 19. | A method as in claim 14, wherein certifying the dental practitioners | |
| 2 | | the dental practitioners. | |
| ۷ | comprises training | me dentai praetitioners. | |
| 1 | 20. | A method as in claim 14 or 19, wherein certifying the dental | |

practitioners comprises testing the dental practitioners.

| 1 | 21. | A method as in claim 14 or 19, wherein certifying comprises requiring |
|----------|-----------------------|---|
| 2 | that the dental pra | ctitioners have performed at least one procedure. |
| 1 | 22. | A method as in claim 14, further comprising removing dental |
| 2 | practitioners from | the certified group. |
| 1 | 23. | A method as in claim 15, wherein the dental practitioners are placed |
| 2 | into tiers based on | the number of procedures performed and wherein the tiers are arranged in |
| 3 | order on the list. | |
| 1 | . 24. | A method as in claim 23, wherein the individual dental practitioners |
| 2 | are randomly orde | red within a tier. |
| 1 | 25. | A method as in claim 23, wherein the dental practitioners are assigned |
| 2 | to at least three tie | ers. |
| ji. | 26. | A method/as in claim 23 to 25, wherein each tier is defined by a |
| -2 -2 | threshold number | of procedures performed over a selected period of time. |
| 1 | 27. | A method as in claim 23 to 25, wherein each tier is defined by an |
| 2 | aggregate number | of procedures performed. |
| 1 | 28. | A method as in claim 25, wherein the dental practitioners are assigned |
| 2 | to an initial tier w | hen they become certified, to an intermediate tier when they treat a first |
| 3 | threshold number | of patients over a preselected time period, and to a higher tier when they |
| 4 | | shold number of patients over the preselected time period. |
| 1 | 29. | A method as in claim 14, wherein identifying individual patients |
| 2 | comprises collecti | ng names and contact information from individual patients who contact a |
| 3 | coordinator. | |
| 1 | 30. | A method as in claim 29, wherein at least some of the individual |
| 2 | | referral center who produces the referral list in response to solicitations |
| 3 | from the coordina | - |
| | | |

31.

said method comprising:

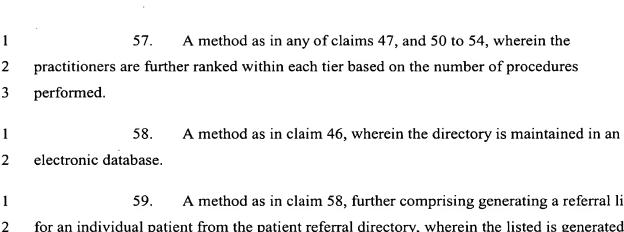
A method for referring patients to practitioners to perform a procedure

. 1

| maintaining a referral directory which includes contact information for | | | |
|---|--|--|--|
| practitioners, wherein the practitioners are certified to perform the procedure and are | | | |
| prioritized in a plurality of tiers depending on the number of procedures that they have | | | |
| performed; | | | |
| soliciting and receiving inquiries from prospective patients regarding the | | | |
| procedure; and | | | |
| referring to individual patients at their requests practitioners within the | | | |
| patient's geographic area, wherein practitioners are selected from the referral directory in a | | | |
| manner which preferentially presents practitioners from tiers which require a higher number | | | |
| of procedures relative to practitioners from tiers which require a lower threshold number of | | | |
| procedures. | | | |
| 22 A method as in claim 21, wherein maintaining the referral directory | | | |
| 32. A method as in claim 31, wherein maintaining the referral directory | | | |
| comprises: certifying practitioners to perform the procedure; and | | | |
| tracking the number of times each certified practitioner performs the | | | |
| | | | |
| procedure to produce a performance number for each practitioner; periodically updating the referral directory to reflect updated performance | | | |
| | | | |
| numbers. | | | |
| 33. A method as in claim 32, wherein the performance number comprises | | | |
| the aggregate number of procedures performed by an individual practitioner. | | | |
| | | | |
| 34. A method as in claim 32, wherein the performance number comprises | | | |
| the number of procedures performed by an individual practitioner over a predetermined time | | | |
| interval. | | | |
| 35. A method as in claim 31, wherein the plurality of tiers is at least three | | | |
| 36. A method as in claim 31, wherein soliciting comprises advertising an | | | |
| providing contact information that permits a patient to contact a referral center. | | | |
| 37. A method as in claim 36, wherein the referral is a person. | | | |
| 38. A method as in claim 36, wherein the coordinator is an automated | | | |
| response system. | | | |

| 1 | 39. A method as in claim 31, wherein referring comprises: | | |
|---|---|--|--|
| 2 | determining the location of the patient's geographic area; and | | |
| 3 | generating from the referral directors a referral list of practitioners within the | | |
| 4 | patient's geographic area, wherein the list includes a number of practitioners selected and/or | | |
| 5 | arranged so that practitioners from higher tiers are preferentially referred. | | |
| 1 | 40 A most had as in aloing 20, who waim the highest tioned magnetic among one | | |
| 1 | 40. A method as in claim 39, wherein the higher tiered practitioners are | | |
| 2 | placed on lists in any geographic area more often than lower tiered practitioners. | | |
| 1 | 41. A method as in claim 39, wherein the higher tiered practitioners are | | |
| 2 | placed earlier on a single list than the lower tiered practitioners. | | |
| 1 | 42. A method as in claim 31 wherein referring comprises: | | |
| 2 | determining the location of the patient's geographic area; and | | |
| 3 | selecting a single practitioner to be referred to the patient, wherein | | |
| | | | |
| 4 | practitioners from higher tiers are selected more often than those from lower tiers. | | |
| 1 | 43. A method as in claims 39 or 42, wherein all practitioners are included | | |
| 2 | on at least some referral lists. | | |
| 1 | 44. A method as in claim 31, wherein the referral directory comprises an | | |
| 2 | electronic database, wherein soliciting comprises receiving voice or data inquiries from | | |
| 3 | potential patients at a central location, and wherein referring comprises generating a referral | | |
| | | | |
| 4 | list from the electronic database and responding to the inquiry by providing the referral list to | | |
| 5 | the patient. | | |
| 1 | 45. A method as in claim 44, wherein generating the referral list comprises | | |
| 2 | presenting an ordered list of practitioners on a display screen and responding comprises | | |
| 3 | reading at least some of the names of the practitioners to the potential patients. | | |
| 1 | 46. A method for maintaining a referral directory, said method comprising: | | |
| 2 | certifying practitioners to perform a medical procedure; | | |
| 3 | tracking the number of times each certified practitioner performs the | | |
| | procedure; and | | |
| 4 | | | |
| 5 | maintaining a patient referral directory, wherein the practitioners are | | |
| 6 | prioritized on the list based on the number of times each has performed the procedure. | | |

| 1 | | 47. | A method as in claim 46, wherein certifying the practitioners |
|-----|-----------------|-----------|--|
| 2 | comprises trai | ning pra | actitioners. |
| 1 | | 48. | A method as in claim 46 or 47, wherein certifying the practitioners |
| 2 | comprises test | ing the | practitioners. |
| 1 | | 49. | A method as in claim 46 or 47, wherein certifying comprises requiring |
| 2 | that the practi | | nave performed at least one procedure. |
| 1 | | 50. | A method as in claim 46, further comprising removing practitioners |
| 2 | from the certif | | |
| | | Ü | |
| 1 · | | 51. | A method as in claim 46, wherein tracking comprises determining the |
| 2 | number of tim | es a pra | ctitioner acquires a kit to perform the procedure on a patient. |
| 1 | | 52. | A method as in claim 46, further comprising dividing the directory |
| 2 | based on geog | raphic l | ocation. |
| 1. | ,) ' | 53. | A method as in claim 52, wherein the list is divided into at least two |
| ? | tiers with prac | | s who have performed more than a first threshold number of procedures |
| 3 | being in a high | | - |
| 1 | | 54. | A method as in claim 53, wherein the list is divided into at least three |
| 2 | tiers with prac | | s who have performed more than a first threshold number of procedures |
| 3 | • | | those who have performed more than a second threshold number but |
| 4 | • | · | g in a lower tier, and those who have performed less than the second |
| 5 | threshold num | ıber beir | ng in a still lower tier. |
| 1 | | 55. | A method as in any of claims 47, and 50 to 54, wherein the number of |
| 2 | times the proc | | performed is measured periodically over a fixed time interval and the |
| 3 | directory perio | | |
| 1 | | <i>56</i> | A mosthod again town of plaining 47 and 50 to 54 without in the |
| | | 56. | A method as in any of claims 47, and 50 to 54, wherein the |
| 2 | practitioners a | re not o | rdered within a tier. |



- 59. A method as in claim 58, further comprising generating a referral list for an individual patient from the patient referral directory, wherein the listed is generated automatically from the electronic database based on the patient's geographic location and wherein practitioners with a higher priority have an increased likelihood of appearing on any referral list.
- 60. A computer system for generating a list of medical practitioners for referring to potential patients, said system comprising:

means for maintaining a referral directory which includes contact information for practitioners who are certified to perform a procedure, wherein the practitioners are prioritized in a plurality of tiers depending on the number of procedures that they have performed; and

means for sorting practitioners on the referral directory to produce a referral list in response to an inquiry from a prospective patient in a particular geographic location wherein practitioners are first sorted based on proximity to the geographic location and then preferentially selected based on the tier to which the practitioner has been assigned.

- 61. A computer system as in claim 60, wherein the means for maintaining comprises an electronic database that is updateable to add and remove practitioners and to change the tier status of individual practitioners.
- 62. A computer system as in claim 60 or 61, wherein the electronic database includes at least three tiers with practitioners who have performed more than a first threshold number of procedures being in a higher tier, those who have performed more than a second threshold number but less than the first threshold number being in a lower tier, and those who have performed less than the second threshold number being in a still lower tier.

| 1 | 63. | A computer system as in claim 62, wherein the number of times the |
|---|-----------------------|---|
| 2 | procedure is perform | ned is measured over a fixed time interval. |
| , | 61 | A commutan contam as in alaim 62 when in the number of times the |
| 1 | 64. | A computer system as in claim 62, wherein the number of times the |
| 2 | procedure is perform | ned is cumulative. |
| 1 | 65. | A computer system as in claim 60, wherein the practitioners are not |
| 2 | ordered within a tier | r. |
| 1 | 66. | A computer system as in claim 60, wherein the practitioners are further |
| 2 | ranked within each | tier based on the number of procedures performed. |
| 1 | 67. | A computer system as in claim 60, wherein the means for sorting will |
| | • | |
| 2 | | practitioners for each referral list with at least practitioners from the |
| 3 | highest tier being se | elected most often, those from the lower tier being selected less often, and |
| 4 | those from the still | lower tier being selected still less often. |
| 1 | 68. | A computer system as in claim 60, wherein only a single practitioner is |
| 2 | selected for each ref | ferral list, with at least practitioners from the highest tier being selected |
| 3 | most often, those fro | om the lower tier being selected less often, and those from the still lower |
| 4 | tier being selected s | till less often. |
| 1 | 69. | A computer system as in claim 60, wherein all practitioners are |
| 2 | selected at least son | |
| | | |
| 1 | 70. | A computer system as in claim 60, further comprising means for |
| 2 | inputting data into t | he maintaining means and means for displaying the referral lists. |
| 1 | | |